

Dear Provider,

Keystone Peer Review Organization (Kepro) will be offering provider training on the Atrezzo Provider Portal for providers who submit Prior Authorization Requests (PARs) for all Fee-For-Service Health First Colorado (Colorado's Medicaid Program) benefits that eQHealth Solutions, Inc. currently authorizes.

Refer to <u>Health First Colorado Fee Schedule</u> on the <u>Provider Rates & Fee Schedule web page</u> to determine what services require a PAR. Providers are reminded that the inpatient hospitalization review program, pediatric long term home health and private duty nursing PAR requirements are currently suspended.

This does not pertain to providers who submit prior authorization requests for different Office of Community Living (OCL) waivers, including Over Cost Containment (OCC), Children's Extensive Services (CES), Preadmission Screening and Resident Review (PASRR), and Children's Home & Community-Based Services (CHCBS).

Provider Training Information

- Refer to the Kepro's Training Curriculum section on the Vendor Transition
 Information web page for the topics covered at each training session. The
 curriculum is designed to be taken in order beginning with Introduction, 1.1, 2.1,
 and then 2.2.
- On each date listed, the live webinar will be available at 8:30 a.m., 12:00 p.m., and 4:00 p.m. MT. If unable to attend, the webinar will be recorded and posted on the ColoradoPAR web page at a later date.
- Register prior to each training webinar using the links below to register for one of each training type.
- To better understand training needs, Kepro created a <u>Learner Assessment</u> <u>Questionnaire</u>. Providers are encouraged to complete the assessment prior to joining the first training session.

Registration Information

Introductory Provider Portal Registration
Introduction Offered: March 9, 10, 11

<u>System Administrator Overview 1.1</u> 1.1 Offered: March 16, 17, 18, 23, 24, 25

Note: During the initial trainings, registration will be unavailable on Kepro's Atrezzo Provider Portal. Registration will be available no earlier than April 1, 2020. More information regarding registration will be announced when available.

System Overview 2.1 and 2.2 Registration

2.1 Offered: March 30, 31, April 1, 5, 6, 7

2.2 Offered: April 13, 14, 15, 20, 21, 22

Note: This is a two-part series, sign up for both.

Additional information on registering for Kepro's Provider Portal training will be posted to the <u>ColoradoPAR web page</u> when available. Providers are encouraged to allowsufficient time to register for the training. For technical issues during registration email

coproviderregistration@kepro.com.

Contact hcpf um@state.co.us with any questions about the UM vendor transition or PAR process.

Thank you,

Department of Health Care Policy & Financing

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